



# City Net Impact Report

Chula Vista Village Shelter at Otay  
May 3, 2023 – March 31, 2024

53

Clients Enrolled

10

Positive Exits

4,609

Bed Nights



3

Clients Connected to Income



18

Clients Document Ready

*(This process takes about 3-6 months on average)*

37%

Bed Utilization

*(Percent of beds in use at the end of the month)*



13,827

Meals Served

*(Lunch and Dinner are catered by Everytable)*



2.8 months

Average Length of Stay

11

Housing Applications Completed



## SUCCESS STORY

A client was referred to the Village at Otay by the Chula Vista Homeless Outreach Team after experiencing homelessness for several years. While living on the street, the client tried several times to work with local service organizations, but due to his numerous health concerns, he never found a team or program that met his needs. When he arrived at the Village at Otay, the client received transportation and assistance catching up (Cont. Page 2).



## MONTHLY HIGHLIGHT:

For the month of March, City Net site staff held an Easter weekend picnic at a local park for the shelter residents. Both site staff and residents were able to enjoy spending time outdoors playing games and eating sandwiches!

# SUCCESS STORIES

on appointments and maintaining his prescriptions. Since the client had already assembled most of his essential identification paperwork thanks to his work with other organizations, he could apply for housing opportunities soon after taking care of his health. Once medically cleared, the client accepted a referral to Serving Seniors in downtown San Diego. A few days after receiving the offer, City Net case managers helped the client move into his new unit and gifted him a welcome basket with essentials to help him settle in. Despite the client's anxiety about the move-in process, he adjusted well to his new unit and followed up with his case managers to let them know he was enjoying his new home.

- The Chula Vista Homeless Outreach Team referred a client to City Net, explaining that the client needed assistance as he had never had a place to call home since leaving his parents' house as a teenager. The client had previous employment as a truck driver, but without enough savings to apply for an apartment, he had lived in his truck for over two decades. After the client lost his job, he struggled to find employment and shelter, living on the streets for nearly a year. Upon arriving at the Chula Vista Village at Otay, the client was hesitant to stay and nervous about relying on other people for assistance. However, after settling into the shelter, the case managers connected the client to mental health services, which helped him feel more comfortable and confident in his program.