

Group Living Arrangements

Contact Information to Report Issues of Concern



HOUSING DIVISION

Our mission is to equip and empower Chula Vista's diverse residents with information and the resources to build strong families and to strengthen the social and physical fabric of the community.



Licensed Facility Concerns

The following websites provide information and a list of existing licensed facilities:

- California Department of Social Services (DOSS), Community Care Licensing Division (CCLD): www.cdss.ca.gov or [Care Facility Search](#).
- California Department of Health Care Services (DHCS): www.dhcs.ca.gov

To report an issue regarding a licensed facility, please contact the corresponding regulatory agency:

California Department of Health Care Services
State Department of Mental Health Licensing and Certification
7575 Metropolitan Dr. #211, San Diego, CA 92108
Phone: 619.688.6465 / 916.323.1864

California Department of Social Services
Regional Office: 7575 Metropolitan Drive, San Diego, CA 92108
Phone: 619.767.2200 / 844.538.8766.
CCLD Complaint Hotline at 1-844-LET-US-NO (1-844-538-8766)
Email: letusno@dss.ca.gov
[Information regarding filing a complaint](#)

County Health and Human Services Agency
1600 Pacific Highway, Room 206, San Diego, CA 92101
Phone: 888.724.7240.

Criminal Conduct and Vehicle Violation Concerns

For issues related to criminal conduct and vehicle violations, please contact the Chula Vista Police Department.

Chula Vista Police Department
Non-Emergency Incidents call 619-691-5151 or
for emergencies please dial 911.

Who to Call for Assistance [PDF English](#) | [Spanish](#)
Report Suspicious Activity & Crime [PDF English](#) | [Spanish](#)
[Preventing Crime & Disorder website](#)

Property Maintenance, Building, and Zoning Concerns

For issues related to property maintenance, building requirements, and zoning issues, please contact the City of Chula Vista Code Enforcement Division.

Development Services Department, [Code Enforcement Division](#)
Report a Violation [Online](#) | [Print & Fax/Mail Form](#) | Phone (619) 691-5280 |
[ACT Chula Vista](#)